

Rules of Use

In accordance with Article 10 of the Accommodation Contract (General Terms and Conditions), our Hotel has established and requests that you comply with the following Rules of Use (hereinafter referred to as "these Rules") to ensure you enjoy a safe and comfortable stay. Please note that, if you disregard or violate these Rules, our Hotel will decline to have you use our Hotel's facilities (all facilities including guest rooms, restaurants, lobby, and grounds) from that point on, even after an Accommodation Contract is concluded or you start using our Hotel, in which case no refund or compensation will be provided concerning such refusal. Additionally, we may seek compensation for any damages caused as a result of your failing to respect these Rules, so your understanding of this point is especially important.

1. Scope of Application

These Rules shall be applied to our overnight guests and any and all visitors who use our Hotel's facilities. If there are any provisions in the Accommodation Contract (General Terms and Conditions) or other terms and conditions or rules established for the use of our Hotel's facilities that conflict with these Rules, such provisions shall take precedence over these Rules. Our Hotel shall reserve the right to change or revise these Rules without prior notice.

2. Safety and Security

1. The evacuation route map from each guest room and emergency exits on each floor are shown in the guest room, website of our Hotel, pamphlets provided at each site, displays at major points, and service directory in the guest rooms, so please make sure to check the indicated routes.
2. When leaving your room during your stay, please make sure to have your room key (or card key and its case) with you and check that the door is locked. (For guest rooms with automatic locks, please make sure that your door locks automatically.)
3. During your stay, and especially when you are going to sleep, please lock the door from the inside. In facilities with door hooks and peepholes, please use them during your stay, particularly when you are going to sleep or someone visits your room. In the event of a suspicious occurrence, please notify the front desk promptly.
4. Overnight stays by those who are not registered for accommodation and meetings with outside visitors inside guest rooms are not allowed.
5. Even outside of guest rooms, please refrain from receiving visitors after the time designated by our Hotel (please check the website of our Hotel, pamphlets provided at each facility, displays at major points, service directory provided in each guest room, or the front desk).

6. Please refrain from using guest rooms and the lobby for sales purposes.
7. Please refrain from engaging in sale of goods or services or distributing promotional/publicity materials within our Hotel's facilities without permission of our Hotel.
8. Please refrain from using photographs taken or videos recorded in our Hotel's facilities for sales purposes without permission.
9. Please refrain from smoking outside of designated smoking areas. Please check with the Hotel map or the front desk for designated smoking areas and their locations. If it is confirmed that your smoking outside the designated smoking areas has caused damage to our Hotel, you will be required to compensate for such damage. If it is confirmed that you smoked in a guest room, you will be charged a room cleaning fee to restore the room to its non-smoking condition. If such room cleaning involves lost sales opportunities, you will be required to compensate for the damage.
10. Please refrain from bringing in or using fire, fireworks, incense, incense sticks, candles, or the like for heating, cooking, or any other purpose, or engaging in other activities that may cause a fire, without our Hotel's permission.
11. Please refrain from bringing in or using the following items:
 - (a) Fire hazards such as gunpowder or gasoline, or other dangerous products.
 - (b) Objects with a very strong or foul odor.
 - (c) Guns or swords/knives, etc. or drugs such as narcotics, which are forbidden by law.
 - (d) An extremely large amount of baggage or other items.
 - (e) Items that are considered a threat to the safety of other guests.
 - (f) Any other items prohibited by laws and ordinances.
12. Please refrain from drone flights or photography using a drone on our Hotel's premises, except as permitted by our Hotel.
13. Please refrain from bringing animals and other living creatures into our Hotel, except as permitted by our Hotel. Please inform us in advance if you intend to bring in animals or other living creatures. However, assistance dogs for persons with physical disabilities (guide dogs, service dogs, and hearing dogs) as set forth in the Act on Assistance Dogs for Persons with Physical Disabilities are welcome without prior notice.
14. Please refrain from using the facilities/equipment in our Hotel for any purpose other than their intended purpose in their intended place of use.
15. Please refrain from leaving your belongings unattended in the lobby or corridors.
16. Regardless of intent, we may request reimbursement for any loss of, contamination of, or damage to the building, equipment, or any other part of the facilities.
17. Please refrain from trespassing in the employees' areas, back yard, emergency stairs, roof, bulkheads, mechanical rooms, or other facilities not meant for guests' use.

18. Please refrain from destroying the key covers, opening the windows, or stepping out onto the balcony if the windows of our Hotel's facilities are designed not to be opened except in an emergency.
19. If a guest is found to be a patient with a specified infectious disease as defined by the Inns and Hotels Act, our Hotel may decline to have them use our Hotel's facilities.
20. Please refrain from engaging in the following activities in our Hotel: gambling or other activities that may disturb public morals or peace; shouting, singing, or otherwise making noise; hanging or displaying objects in the window or otherwise marring the appearance of our Hotel; any behavior that may cause inconvenience or disgust to other guests such as having an extremely unclean body or clothing; or obstructing the operations of our Hotel using fraudulent means (including spreading false information and seductive behavior by deception) or force (including verbal abuse and violence).
21. In cases of "customer harassment" (complaints, statements, or actions in pursuit of a demand where the means or manner employed are inappropriate by general social standards relative to the reasonableness of the demand itself and thereby detrimental to the employee's working environment), our Hotel will respond firmly and may take strict actions as necessary, including the following measures, to protect our employees and others:
 - (a) Refusing accommodation or otherwise denying access to our Hotel's facilities or services;
 - (b) Recording conversations or other interactions with customers when necessary, and retaining and using such recordings as documentation at a later date; and
 - (c) Taking legal action in cooperation with external experts such as the police or legal counsel.
22. Please refrain from ordering delivery of food or drinks from outside, or using massages or any other services at our Hotel that are not provided by our Hotel.
23. Please refrain from walking around the corridors, lobby, restaurants, or any other area outside guest rooms in yukata, pajamas, underwear, slippers, or the like, except as permitted by our Hotel.
24. We do not provide accommodation for groups consisting exclusively of members under age 18, except as they have parents' or guardians' consent. They will be requested to present a letter of consent in their parents' or guardians' own handwriting at the front desk when they check in.
25. If you notice a suspicious-looking person, please notify the front desk.
26. Please refrain from actions otherwise determined to be inappropriate by our Hotel.

3. Handling of Valuables and Deposited Items

1. In the event that any baggage or personal belongings of guests are found left behind at any of the facilities within our Hotel, our Hotel shall store them for three months from the date of discovery (hereinafter referred to as the "Storage Period"). After the Storage Period expires, our Hotel will dispose of such items left behind, deeming that the guest has waived their rights to them. However, if the items: (1) are found in a trash can or otherwise generally considered waste; (2) harm the hygienic environment; (3) are likely to be destroyed or damaged such as consumables, food, or drinks; or (4) require excessive storage costs or effort and are unlikely to sell for prices exceeding the storage costs, our Hotel will dispose of them on the day following the date of discovery. In addition, if the items are clothing, excluding brand-name items or otherwise recognized as high-value items (which shall be handled as provided in Paragraph 3) or harm the hygienic environment (which shall be handled as provided in the proviso of this Paragraph), and are unlikely to sell for prices exceeding the storage costs, our Hotel will dispose of them two weeks after the date of discovery.
2. If the guest contacts our Hotel during the Storage Period, our Hotel will ask them for instructions. However, our Hotel may not be able to follow the guest's instructions, and if having stored or otherwise handled such items in accordance with them, may request the guest to bear the expenses incurred for such storage or handling.
3. Notwithstanding the provisions of the preceding two Paragraphs, our Hotel will report the following items left behind to the nearest police station as lost property as soon as possible after storing them for seven days including the day of discovery (or in the case that the items are hazardous materials, after discovery):
 - (a) Cash;
 - (b) Precious metals and other valuable items;
 - (c) Items that may be misused by third parties such as keys, driver's licenses, and Individual Number Cards (Japanese national ID cards);
 - (d) Items the possession of which is prohibited by a provision of laws and regulations;
 - (e) Documents, pictures, or electronic records that demonstrate an individual's identity or status, or any right that is exclusive to an individual (e.g., health insurance cards, bank passbooks, credit cards, cash cards, and commuter passes);
 - (f) Documents, pictures, or electronic records that contain information classified as personal secrets (e.g., notebooks, diaries, household ledgers, memoranda, personal computers containing personal records, and electronic storage media);
 - (g) Documents, pictures, or electronic records that contain an address or contact

- information of the guest or any individual considered to be related to the guest (e.g., mobile phones, address books, electronic notebooks, and alumni directories);
- (h) Documents, pictures, or electronic records (excluding widely and generally circulated documents, pictures, and electronic records) that contain a personal information database or an equivalent (as defined in Article 16, paragraph (1) of the Act on the Protection of Personal Information) (e.g., customer lists); and
- (i) Pets, other animals, and plants.
4. Please use the coin-operated lockers in our facilities, if any, under your own responsibility. For other precautions regarding the use of coin-operated lockers, please check with the display on the lockers, the website of our Hotel, pamphlets provided at the site, the service directory provided in each guest room, or the front desk.
5. In addition to the provisions of this section, Article 15 (Handling of Checked Articles, etc.) and Article 16 (Custody of Baggage or Personal Belongings of the Guest) of the Accommodation Contract (General Terms and Conditions) shall apply to our overnight guests.
6. If the Hotel incurs any damage caused by or in relation to a guest's baggage or personal belongings found left behind after their checkout or any expenses to store, dispose of, or move such items, the Hotel may claim compensation for such damage or payment of such expenses from the guest. In such case, the guest shall pay such compensation or expenses.

4. Payment

1. In addition to the following provisions, Article 3 (Conclusion, etc. of the Accommodation Contract), Article 9 (Time Allowed for Use of the Guest Room), and Article 12 (Payment of Charges) of the Accommodation Contract (General Terms and Conditions) shall apply to our overnight guests.
2. Payment shall be made in currency or by other alternative means acceptable by our Hotel such as traveler's check, accommodation coupon, credit card, etc., at the front desk or a place designated by our Hotel at a time requested by our Hotel.
3. We do not provide money exchange services.
4. We do not provide temporary payment for your purchases, airfares, train or bus tickets, taxi fares, shipping charges for baggage, etc.
5. When you sign your name to use our Hotel's restaurant, lounge, etc., make sure to show your room key (or card key and its case).
6. Please be aware that use of the phone in your room will incur an additional facility usage charge.
7. The rates of our Hotel include service charges, in principle.
8. Tips offered to our staff will be politely declined.

5. Prohibition on Facility Use by Antisocial Forces, etc.

Use of our Hotel by the following groups/individuals shall be declined in all cases. Additionally, if such fact is discovered even after a reservation is concluded or you start using our Hotel, all use shall be declined from that point on.

- (a) An organized crime group as defined by Article 2, item 2 of the Act on Prevention of Unjust Acts by Organized Crime Group Members (Act No. 77 of 1991; hereinafter referred to as an "Organized Crime Group"), an Organized Crime Group member defined in Article 2, item 6 of the same Act (hereinafter referred to as an "Organized Crime Member"), a quasi-member of or person related to an Organized Crime Group, or any other antisocial force.
- (b) A corporation or any other entity whose business activities are controlled by an Organized Crime Group or an Organized Crime Group Member.
- (c) A corporation of which any officer is a person who corresponds to an Organized Crime Group Member.
- (d) A person who is recognized to have committed violence or extortion, inflicted an injury, made a threat or coercive unreasonable demand, or performed any other similar action.

6. Use of Free Wi-Fi in Hotel

- 1. Please use free Wi-Fi in our Hotel under your own responsibility. The service may be unavailable for maintenance or other reasons.
- 2. Our Hotel shall not provide any compensation for any damage caused by the use of or an inability to use the service (including virus infection and loss of information), and shall not be liable in any manner except as it is due to a cause attributable to our Hotel.
- 3. For the communication range, please check with the front desk. Please note that the transmission speed may decrease or you may not be able to connect to the network due to your communication terminal environment or heavy traffic.
- 4. Our Hotel will not provide any support regarding the environment or settings of your computer or communication terminal.